



West Shore Members,

The West Shore family is a major reason we all enjoy being a member of our club. We are proud of our staff, they are incredible. The people that serve on committees and the Board are dedicated to West Shore's best interest, they are volunteering their time and efforts for all of our benefit. Remember that all Board minutes, Superintendent's notes, and a Board message appear on the web site each month.

With that said, the Board of Directors would like to share with all our members some clarifications on behavior and conduct. One issue that has presented itself a couple of times recently needs immediate attention. If any person becomes belligerent or abusive toward any other Member or staff, they will be asked to leave. The staff has been empowered to request this of any person acting in that manner. Should they choose to not follow that request, the Grosse Ile Police Department may be contacted. This would include any employee, including bar staff or management, that witness such behavior. The board will be revisiting the Member Handbook and a Code of Conduct for West Shore. Currently these situations will be handled on a case-by-case basis by the Board, which could result in termination of membership.

We know that these situations are rare, however with some recent occurrences, it is imperative that we assure all members (and employees) that they are comfortable at West Shore.

With the number of members and exciting things going on at your club, the Board is working on a process for suggestions (and concerns) to be addressed in a timely manner. In the meantime, if you have an issue please contact our General Manager- Joe Wilson in writing (through email or traditional methods). In an effort to minimize rumors and incorrect information, a written response from Joe (or a Board member) will be given.

Finally, we hope you are enjoying this golf season, we hope you are enjoying our great course, and we appreciate everyone's support and excitement as we look to the future.

-Board of Directors